

# What is a Family Resource Specialist?

Remember when you learned your child needed support?

Your first thought might have been, "Now what?". You start:

- searching Google,
- attending meet-ups,
- gathering school resources,
- networking at school pick-up,
- ...the list goes on.



You're looking for someone who has been there to help guide you to the next step. Someone who has been down a similar road to say, "I know the way!".

## That's a PEAL Family Resource Specialist.

All Family Resource Specialists have traveled the special education road.

We've navigated the same systems and have found through trial, error and training, some strategies, ideas and laws that helped us through the maze of special education. And we can help you!

IEP Meetings →

Doctor Appointments ↑

Evaluations ↗

## Your first call to the PEAL Center:

- This will start with our Community Relations Coordinator
- They will ask you some questions, including demographic information- we are a federally-funded Parent Training and Information Center (PTI), so we have to report total numbers of who we help, but all individual information is confidential.
- As soon as a Family Resource Specialist is available, we will call you back. If you'd rather use email, we can connect that way too.

During your conversation with a Family Resource Specialist, we'll talk with you about your child's situation and **answer questions** or work towards coming up with a **plan that can use to help you resolve an issue**. Our job is to **empower** you to be the best advocate you can be for your child with a disability. Our primary way of supporting you is to **provide quality, relevant and useful information**. We will help you learn your rights and the rights of your child. We can help identify which parts of Federal and State laws might support you as you **make informed decisions for your child** with a disability in school and in the community.



All information and resources from PEAL  
are no cost to families.  
All discussions are confidential.

**Give us a call or send us  
an email. We can help!**

**866-950-1040**  
**info@pealcenter.org**

